

Quality policy

- To promote the **quality awareness** and individual responsibility of our employees, our managers have the task to strengthen open communication and involve employees in decision processes.
- Every employee is obliged within the scope of their work to contribute responsibility to the **continuous improvement** of the processes and monitor their efficiency.
- The **satisfaction of our customers** is our central quality objective. Feedback from our customers is important for our continuous improvement.
- Our quality management system targets the **preventive avoidance of errors**. With this, we lower the number of possible complaints.
- Our quality work and performance is based on cooperation with **quality-oriented and high-performing suppliers**. The partnership behaviour provides us with long-term business relations to a high level of quality.
- Our products and services meet applicable guidelines as well as legal and customer **requirements**. We keep our **product quality promise** to customers and legislators.

Environmental policy

- Our aim is to develop and produce **climate-friendly and sustainable products**, by taking the environmental aspects into account already during the product development process. The energy-efficient use of machines and equipment in accordance with the current state of technology for new acquisitions or replacements is also an important topic.
- Our **employees are at the heart** of our company. Their commitment contributes to the continuous optimisation of our process landscape and thus enables constant improvement of our environmental performance together with the objective of **efficiency and permanent quality improvement**.
- As responsible company, we commit to compliance with all environmentally relevant legal and official requirements of our organisation. Our compliance measures ensure that we **avoid pollution**, handle raw materials, operating materials and auxiliary materials conscientiously and **comply with emission standards**. In addition, our company intends to consider the ecological aspects with regard to procurement.
- With this commitment to the environment, we contribute to minimising risks for the environment, going easy on resources, saving energy, and at the same time, strengthening our image as sustainable company. We are proud to make our own contribution to a clean environment and look forward to successfully implementing our environmental obligations also in the future, and **continuously improve them by following the environmental programmes**.